



Accessing Voicemail

1. **Dial Voicemail Number:** Typically, to access voicemail, you'll need to dial a specific number assigned by your VoIP service provider. This number is often something like *98 or *99, but it can vary depending on your provider.
2. **Enter Voicemail PIN:** After dialling the voicemail number, you'll be prompted to enter your voicemail PIN (Personal Identification Number). This PIN is usually provided to you by your VoIP service provider or set up by you during the initial setup process.
3. **Listen to Voicemail Messages:** Once you've entered your PIN, you'll be presented with options to listen to your voicemail messages. Follow the prompts to navigate through your voicemail menu.
4. **Listen to New or Saved Messages:** Depending on your voicemail system, you may have options to listen to new messages, saved messages, or even access additional features like forwarding or deleting messages.
5. **Follow On-Screen Prompts:** Throughout the voicemail menu, you'll encounter on-screen prompts guiding you through different options and actions. Pay attention to these prompts and follow them to perform the desired actions, such as listening to messages, saving messages, or deleting messages.
6. **Exit Voicemail System:** Once you've finished listening to your voicemail messages or performing any other actions, you can usually exit the voicemail system by pressing a specific key or hanging up the phone.

That's it! With these simple steps, you should be able to access your voicemail on your Grandstream phone and manage your voicemail messages accordingly. If you encounter any difficulties, you may want to reach out to your VoIP service provider for assistance.