

SM Communications

Call Forwarding

1. Using the Phone's Menu:

- o Press the "Menu" button on your phone.
- o Navigate to the "Settings" or "Features" menu.
- o Look for the "Call Forward" or "Forwarding" option.
- Select "Call Forward" and choose the type of forwarding you want (e.g., unconditional, busy, no answer).
- o Enter the phone number to which you want calls forwarded.
- Save your settings.

2. Using Feature Codes:

- Some Grandstream phones allow you to set up call forwarding using feature codes. This typically involves dialling a specific code on your phone's keypad.
 For example:
 - *72: Activate unconditional call forwarding.
 - *73: Deactivate unconditional call forwarding.
 - *90: Activate call forwarding on busy.
 - *91: Deactivate call forwarding on busy.
 - *92: Activate call forwarding on no answer.
 - *93: Deactivate call forwarding on no answer.
 - Dial the appropriate code followed by the phone number to which you want calls forwarded. For example, to forward calls unconditionally to 555-1234, dial *72 followed by 5551234.

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3. Using Mobile App (for Grandstream Wave):

If you're using the Grandstream Wave softphone app on your smartphone, you
can usually set up call forwarding within the app's settings menu. Look for
options related to call handling or forwarding.