



Accessing Call History

1. **Access Call History:** Look for the "Call History" option on your Grandstream phone's screen. This option may be labelled as "Recent Calls," "Call Log," or similar, depending on the phone model and firmware version.
2. **Select Call Type:** Once you've accessed the call history, you'll typically see a list of recent calls categorized by type, such as incoming calls, outgoing calls, and missed calls. Choose the type of call history you want to view by selecting the corresponding tab or option.
3. **View Call Details:** After selecting the desired call type, you'll see a list of recent calls along with details such as the caller's phone number or contact name, call duration, and timestamp. Scroll through the list to view additional call entries.
4. **Optional: View Call Details:** Depending on your phone's features, you may be able to view additional details for each call entry, such as the exact date and time of the call, the call duration, and whether the call was answered or missed.
5. **Perform Actions:** Depending on your phone's capabilities, you may have options to perform actions on specific call entries, such as returning a missed call, saving a number to your contacts, or deleting call records.
6. **Exit Call History:** Once you've finished viewing the call history or performing any desired actions, you can usually exit the call history menu by pressing a specific key or navigating back to the main phone menu.

That's it! With these simple steps, you should be able to access and view call history on your Grandstream phone. If you have any questions or encounter any difficulties, refer to your phone's user manual or contact your VoIP service provider for assistance.