

Putting Phone on Do Not Disturb (DND)

- 1. **Physical Button**: Some Grandstream phones have a physical "DND" button. Pressing this button will activate or deactivate the "Do Not Disturb" mode.
- 2. **Soft Key or Menu Option**: If your Grandstream phone doesn't have a physical DND button, you can typically activate DND through the phone's menu or soft keys. Here's a general procedure:
 - Press the "Menu" button on your phone.
 - Navigate to the "Features" or "Settings" menu.
 - Look for the "Do Not Disturb" option.
 - Select "Do Not Disturb" and toggle it to "On" or "Enabled."
- 3. Using a Feature Code: Some Grandstream phones allow you to activate DND using a feature code. This typically involves dialling a specific code on your phone's keypad. Common feature codes for DND might include "*78" to activate and "*79" to deactivate, but this can vary depending on your phone's configuration.
- 4. **Mobile App (for Grandstream Wave)**: If you're using the Grandstream Wave softphone app on your smartphone, you can usually activate DND within the app's settings menu. Look for options related to call handling or presence, where you should find the DND setting.