

SM Communications

Making A Video Call

- 1. **Power On**: Make sure your Grandstream phone is powered on and connected to the internet.
- 2. If using Contact Address Book, Navigate to Contacts: Look for the "Contacts" option on the phone's screen and select it.
- 3. **Choose Contact**: Scroll through the contacts list or use the search function to find the person you want to call.
- 4. Enter Contact Number: Once handset has been picked up you should enter number of recipients on the dial pad.
- 5. Select Video Call: Once you've found the contact or entered number, press the button or option labelled "Video Call." This should initiate the video call to the selected contact or number.
- 6. Wait for Response: After initiating the call, wait for the other person to accept it. If they have a compatible device and are available, they should receive your video call.
- 7. **Start Talking**: Once the call is connected, you'll be able to see and talk to the person you called. Make sure your camera and microphone are working properly and enjoy your video call!
- 8. End Call: When you're done with the call, press the button or option to end the call. It's usually labelled "End Call" or represented by a red phone icon.

That's it! With these simple steps, you should be able to make a videocall on your Grandstream phone.